

Hotel Inn-formation & Policies

Guest Rooms

Valid Photo ID is required at check-in and guests must be 21 years of age to reserve and occupy a sleeping room or to book a meeting/event space.

A valid credit card must be presented at check-in for payment and/or incidental fees.

Acceptable forms of payment are credit card and cash.

An additional deposit for incidentals of \$50 per night will be pre-authorized on the guest credit card at check-in. This amount is an authorization and not a charge if using a credit card. For debit cards, the money will be taken out of the account. Upon departure, forgoing no other charges or damage to the room, the amount will be released. This process can take up to 10 business days.

Check-in time is 3:00pm, check-out time is 11:00am. Early arrival is based on availability, please contact the front desk on day of arrival to inquire. Late departure is based on availability, please contact the front desk to inquire. A fee will be charged for any time up to and greater than half a day for late departure.

Individual guest room cancellations must take place at least 24 hours prior to the day of arrival (3:00pm the day before arrival) to avoid cancellation fee of one full room night and tax charges. Reservations made after September 1st, 2024 must cancel 72 hours in advance to avoid penalty.

Smoking is not permitted in any guest rooms, balconies, or public spaces. The designated smoking areas can be found outside along the building's perimeter. There is a \$250 non-refundable fee for evidence of smoking in the room and balcony.

The only animals allowed on property are service animals. The front desk team must be notified prior to check-in. Only one animal, maximum of 30 pounds, is allowed per room. Guests are responsible for any damage caused by the animal.

Use of private guest room balconies does not permit smoking or hanging items over the railings.

Quiet hours on the 3rd & 4th floors are 10pm – 7am.

Outdoors / Grounds

Children under the age of 16 must be accompanied by an adult at all times while on property, including; outside grounds, game room, café, and fitness center.

The Inn grounds are for all guests to enjoy. We ask that if a group is occupying an outdoor area, please be respectful and allow them privacy.

Walking the grounds is encouraged. Please be aware of uneven surfaces and observe warning signage. No swimming or fishing is permitted in the pond.

Parking / Transportation

Shuttle service is available upon request to and from Villanova campus. Hours are Monday through Friday from 8:30am until 8:00pm. Please contact the front desk to schedule.

Requests must be made a minimum of 30 minutes prior to desired time.

Parking is complimentary. Please be mindful of reserved and handicap accessible parking spaces.

Lost & Found

The Inn at Villanova University is not responsible for any items stolen, damage to vehicles, or items left behind in guest rooms or at an event. Guests will be notified of any lost items found by the Inn. Guests are responsible for retrieving the item in person or paying to ship the item to a valid address.

Hours of Operation

Front Desk: 24 hours Information & Assistance

Café: AM 7am – 12pm / PM 3pm – 10pm

Fitness Center: 24 hours, Accessible with Room Key

Game Room / Vending: 24 hours, Accessible with Room Key